Restaurant English *A Hands-On Course for Restaurant Professionals*

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Unit	Topic	Targets	Useful Expressions	Structures / Grammar	Page
1	**Looking around a Restaurant**	• Showing new waitstaff around • Talking about facilities • Setting a table	• The Fontainebleau is a very large restaurant. • It has a seating capacity of around 80. • Please set a table for one person. • Place the dinner fork to the left of the napkin.	• How many people does [*(place)*] hold? • As you can see, . . . • seat vs. sit • [*(Tableware)*] goes to the left . . . • sequence adverbs	*5*
2	**Restaurant Staff**	• Introducing oneself • Talking about restaurant jobs • Introducing job titles and duties	• Hi, Wanda, welcome on board! • Please, just call me Albert. • The pleasure is all mine. • Captains assign duties to their servers. • I work the swing shift.	• Shall we + V. . . .? • be quite willing to + V. . . . • usage for *under* • such + a / an + adj. + N. • What if + S. + V. . . .? • compound adjectives	*15*
3	**Calling a Restaurant**	• Taking phone reservations • Handling special requests • Suggesting other restaurants	• I'd like to reserve a table, please. • How many people are there in your party? • What time can we expect you? • Is that smoking or nonsmoking? • Do you have a vegetarian menu? • Can we order à la carte?	• I wonder if / whether + S. + V. . . . • Would / Do you mind . . .? • Do you feel like . . .? • direct / indirect questions	*29*
4	**Welcoming and Seating Guests**	• Receiving guests with / without reservations • Greeting VIPs and repeat customers • Handling large groups, banquets, and conferences	• Do you have a reservation? • Are there any tables available? • I'd like a table in a private room. • I'm checking in on behalf of Fortex Computers. • Would you like to be seated now?	• S. + V. as soon as S. + V. • usage for *wait*, *so* • S. + V. . . ., if it's not an inconvenience • You've booked a table for [*(number of people)*]?	*41*
5	**Small Talk**	• Showing concern for guests • Inquiring about sights • Asking staff about their jobs	• Did I pronounce your name right? • The floor is pretty slippery. • How old is she, if I may ask? • Reynolds Park has many beautiful sculptures. • There is a great restaurant in the immediate area.	• S. is kind of + adj. + for one's age. • participial adjectives • I really appreciate . . . • time prepositions • S. recommends N. / V-ing / (that) S. + V.	*53*

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6	**Taking Beverage Orders**	• Getting beverage orders • Providing beverage knowledge • Pairing beverages with dishes	• Would you care for something to drink? • What kind of garnish would you like? • Please make my drink as dry as possible. • Straight up or on the rocks? • Here are your beverages.	• Allow me to + V. . . . • May I get . . . for you? • We have a wide selection of . . . • different uses of *neither* • usage for *take*	*65*
7	**Taking Food Orders**	• Introducing the menu • Recommending dishes • Taking orders	• Our signature dish is the Drunken Chicken in Shaoshing Wine. • Asparagus is in season now. • What kinds of salad do you have? • Have you decided upon an entrée? • How would you like your steak done?	• One . . ., and the other . . . • [*(Dish)*] is made with . . . • some vs. any • I'd like to start with . . . • Could I interest you in . . .	*77*
8	**During the Meal**	• Serving food • Checking on guest satisfaction • Responding to requests	• How's your order of salmon, ma'am? • My eyes were bigger than my stomach. • Could you give me a second helping of rice? • The sauce goes well with the rice!	• If there's anything more I can do for you, . . . • I don't want to cause you any trouble, but . . . • measure words • would rather (not) + V.	*89*
9	**Difficult Situations**	• Food, facility, and service complaints • Power failures and earthquakes	• The cup is chipped. • We'll pay for the dry-cleaning. • You have my promise. • May I have your attention, please? • There is no cause for alarm. • We're going to evacuate the building.	• I'm sorry about + N. / for + V-ing / (that) S. + V. • usage for *all right*, *have* • have / has been + V-ing • provide sb with sth • It appears that S. + V.	*101*
10	**Presenting the Bill**	• Signing for the meal • Different forms of payment • Asking about tax / service charges	• Could I sign it to my room? • The tiramisu is out of this world. • May I get you a refill? • Do you need separate checks? • How will you be paying? • We honor all major credit cards. • Are service and tax included?	• be about to + V. • usage for *checks*, *cash*, *change*, *bills*, *coins*, and *currency* • exchange A for B • The total comes to . . .	*113*